

# New York City Employees PPO Plan

Introducing a new, enhanced benefit plan

The NYC Employees PPO plan (NYCE PPO) offers coverage for medical services (doctors and hospitals), outpatient facilities, and mental health with a \$0 premium.

## Benefit highlights

Benefit	Current Plan (in-network)	NYCE PPO (in-network)
Primary care provider (PCP) office visit	\$0 ACPNY* \$15 participating	\$0 ACPNY*/NYC H+H** \$15 participating
Specialist office visit	\$0 ACPNY* \$30 participating	\$0 ACPNY*/NYC H+H** \$30 participating
Urgent care services	\$50 participating \$100 nonpreferred	<b>\$25 NYC H+H**</b> \$50 participating \$100 nonpreferred***
Emergency care (waived if admitted)	\$150	\$150
Hospital	\$300	\$300
Teladoc Health® telemedicine	\$10 per visit	\$10 per visit

\*AdvantageCare Physicians New York

\*\*New York City Health + Hospitals locations

\*\*\*CityMD and ProHealth Urgent Care within the EmblemHealth service area

## Your same trusted local network with expanded national access to care

With NYCE PPO, you will have access to care from your same EmblemHealth network of doctors, health care professionals, and hospitals in the 13 downstate New York counties – plus many more. You'll also now have broader national coverage through the UnitedHealthcare Choice Plus network.

### UNITED STATES

**1.6 million** in-network providers



### DOWNSTATE NEW YORK

**>78,000** in-network providers



## Offering a simplified member experience

NYCE PPO makes it easier for you to understand and use your benefits by giving you the power of **one**.



**One member ID card.** You will now have a single member ID card for your medical and hospital needs that shows you are an NYCE PPO member. Remember to only use your NYCE PPO member ID card after the plan's coverage starts January 1, 2026.



**One member service number.** Good news! NYCE PPO will keep the GHI/CBP phone number. Just call **212-501-4444** (TTY: **711**) and our representatives will be there to support you as they always have.



**One member portal.** You will have a single, brand new member portal to help you get the most from your benefits. The new portal will let you see all your claims and benefit information in one place, and much more!



**One mobile app.** There will be an NYCE PPO app with easy, on-the-go plan information (doctors, claims, etc.) plus features like live chat and secure messaging.

## Supporting you through your health journey

Through NYCE PPO, you have resources to help you manage your health that focus not only on prevention and early intervention but also on management of common and chronic conditions. These resources include support for:

- Wellness.
- Maternity.
- Case management.
- Mental/behavioral health.

## Learn more about NYCE PPO

Visit [nyceppo.com](https://nyceppo.com) or scan the QR code to find more details about NYCE PPO.

- Look for in-network doctors and hospitals.
- View your health benefits.
- Find answers to your questions.
- Register to attend virtual information sessions.



You can also call Customer Service at **212-501-4444** (TTY: **711**) from 8 a.m. to 6 p.m., Monday through Friday.



EmblemHealth



UnitedHealthcare

This is for informational purposes only. It is not medical advice and should not be substituted for regular consultation with your health care provider. If you have any concerns about your health, please contact your health care provider's office. Also, this information is not intended to imply that services or treatments described here are covered benefits under your plan. Please refer to your Summary of Benefits and Coverage, Summary Plan Description, or other plan documents for specific information about your benefits coverage.